

Welcome Information

Discounts

Supporters Plus receive:

- **5% off four tickets** per show*
- Free ticket exchanges
- No booking fees

Regular Theatre Updates

Supporters Plus receive:

- Our Membership Insights quarterly newsletter via the post
- A monthly email e-update from the Theatre
- Advanced notification of upcoming events and shows
- Exclusive Season Preview Video

Exclusive Events

Supporters Plus receive:

- An invite to our annual exclusive member event

Season Onsale

Supporters Plus receive:

- Season Brochures via the post before they are available to the public
- Access to ticket sales for the new season of shows **10 days** before the general public
- An increased discount of **10% off four tickets** per show during priority booking windows*
- Access to tickets before the general public for shows released outside of priority booking windows**

Cafe/Bar Vouchers

Supporters Plus receive:

- **Four vouchers** which can be used for a drink or a snack at any of our bars or ice cream stands

*Please note, certain shows are restricted from our membership and season saver discounts

** Please note this may be less than 10 days for shows released outside of season onsales

Check out our Members Hub!



We've got a Members Hub where you can find:

- A recap of your member benefits, alongside an FAQ section to help you understand them
- Information about upgrading your membership
- Exclusive membership content
- Member updates & details of upcoming member events

Top tips to make the most of your membership:

- Collect your Cafe/Bar Vouchers from the Box Office
- Continue to opt into receiving post and email from us to make sure you are receiving our regular communication
- Purchase tickets during our priority booking window to maximise your ticket discounts (you can get increased ticket discounts on top of our Season Saver deals!)

Turn overleaf for information on how to purchase tickets as a Member!

Booking Tickets and Creating Your Online Membership Account

You can book tickets to performances at Theatre Royal Wakefield either online or by speaking to one of our lovely Box Office Assistants.

To book online, visit www.theatreroyalwakefield.co.uk and log into your account. Then select the shows you want to see and choose your seat and any extras. Your discount will be applied automatically and will appear at the checkout.

If you have not booked online before, please complete the following steps to set up your account:

1. Click on the 'login' button at the top of the website page.
2. Enter your email address.
3. Click the 'reset here' button (next to 'forgotten your password').
4. An email will be sent to you, allowing you to create a password.
5. From then on, you will be able to use this password to login to our website.

You can also log back in anytime to check which shows you have booked and find any further show details such as start times.

Please note you'll also need to log in to access our **Members Hub** area.

Please call our Box Office on 01924 211 311 if you have any queries about accessing your online account.

Booking Tickets during Season Onsale

We will notify you via email and post when we have a new season going onsale and the date that you can access tickets from. As a **Supporter Plus** you receive access to ticket sales 10 days before they go onsale to the general public. Once we have notified you that your onsale has begun, you can access tickets online to these new shows as long as you are **logged in to your member account**.

During priority booking, **Supporters Plus** can get **10%** of **four tickets** to each show. Your member discount applies on top of **Season Saver** discounts. The **Season Saver** discount rewards you for booking multiple shows at once, in the same transaction: save **20%** when you book five or more shows or **10%** when you book three or four.*

***Season Saver** discount is only valid on price bands **A&B**, subject to availability.

Remember to contact **Grace** or our **Box Office Team** with any questions, concerns or feedback - we always love to have a chat! We're here as well if you have any questions about upgrading your membership.



development@theatreroyalwakefield.co.uk



01924 211 311