

# Welcome Information

## Discounts

Directors Circle Members receive:

- **10% off four tickets** per show\*
- Free ticket exchanges
- No booking fees

## Regular Theatre Updates

Directors Circle Members receive:

- Our Membership Insights quarterly newsletter via the post
- A monthly email e-update from the Theatre
- Advanced notification of upcoming events and shows
- Exclusive Season Preview Video

## Exclusive Events

Directors Circle Members receive:

- An invite to our annual exclusive member event
- Invites to exclusive Circle Member events and experiences
- Invitations to Guest Night performances

## Season Onsale

Directors Circle Members receive:

- Season Brochures via the post before they are available to the public
- Access to ticket sales for the new season of shows **14 days** before the general public
- Access to tickets before the general public for shows released outside of priority booking windows\*\*

## Additional perks

Directors Circle Members receive:

- **10% discount** at our cafe/bar
- Personalised booking line
- Complimentary programmes for Theatre Royal Wakefield shows
- Exclusive meet and greet opportunity with our Executive Director and/or our Creative Team
- One-to-one introduction and tour with the Development Team

\*Please note, certain shows are restricted from our Membership and season saver discounts

\*\*Please note this may be less than 14 days for shows released outside of season onsales

## Check out our Members Hub!



We've got a Members Hub where you can find:

- A recap of your member benefits, alongside an FAQ section to help you understand them
- Information about upgrading your membership
- Exclusive membership content
- Member updates & details of upcoming member events

## Top tips to make the most of your membership:

- Collect your Cafe/Bar Vouchers from the Box Office
- Continue to opt into receiving post and email from us to make sure you are receiving our regular communication
- Purchase tickets during our priority booking window to maximise your ticket discounts (you can get increased ticket discounts on top of our Season Saver deals!)

**Turn overleaf for more information on your membership benefits!**

## Booking Tickets during Season Onsale

We will notify you via email and post when we have a new season going onsale and the date that you can access tickets from. As a Circle Member you receive access to ticket sales 14 days before they go onsale to the general public. Once we have notified you that your onsale has begun, you can access tickets online to these new shows as long as you are **logged in to your member account**. Grace will also call you during this time to ask if you would like to book any tickets. Remember to book as soon as possible to secure the best seats in the house.

During priority booking, you can get your member discount on top of our Season Saver discounts. The Season Saver discount rewards you for booking multiple shows at once, in the same transaction: save 20% when you book five or more shows or 10% when you book three or four.\*

\*Season Saver discount is only valid on price bands A&B, subject to availability.

## Guest Night Performances

You will receive complimentary tickets to Guest Night performances of Theatre Royal Wakefield shows. We will send your invitation via email with details on how to book and Grace will be in the Box Office before the show to give you vouchers for you to join us at the interval in the Walker Studio and for the after show party.

## Complimentary Programmes

As a Circle Member you receive a programme for our annual Wakefield Youth Music Theatre production and our Pantomime. We will send these out to you in the post on the opening night of the performance if you aren't joining us for Guest Night.

## Exclusive Meet and Greet & Introduction to the Theatre

As a Directors Circle Member you will receive an exclusive chance to meet our Executive Director and/or our Creative Team. There is also the opportunity to have a one-to-one introduction to the Theatre and tour from the Development Team. We will contact you personally via email to organise this with you.

Remember to contact Grace with any questions, concerns or feedback - we always love to have a chat!



[development@theatreroyalwakefield.co.uk](mailto:development@theatreroyalwakefield.co.uk)



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Thank you for being a part of our wonderful community of Circle Members. Your support of the Theatre is truly invaluable and makes a huge impact both in the Theatre and within our local community.