

## Welcome Information

### Discounts

Actors Circle Members receive:

- **10% off four tickets** per show\*
- Free ticket exchanges
- No booking fees

### Regular Theatre Updates

Actors Circle Members receive:

- Our Membership Insights quarterly newsletter via the post
- A monthly email e-update from the Theatre
- Advanced notification of upcoming events and shows
- Exclusive Season Preview Video

### Exclusive Events

Actors Circle Members receive:

- An invite to our annual exclusive member event
- Invites to exclusive Circle Member events and experiences

### Season Onsale

Actors Circle Members receive:

- Season Brochures via the post before they are available to the public
- Access to ticket sales for the new season of shows **14 days** before the general public
- Access to tickets before the general public for shows released outside of priority booking windows\*\*

### Additional perks

Actors Circle Members receive:

- **10% discount** at our cafe/bar
- Personalised booking line for season onsale
- Complimentary programmes for Theatre Royal Wakefield shows

\*Please note, certain shows are restricted from our membership and season saver discounts

\*\*Please note this may be less than 14 days for shows released outside of season onsales

## Check out our Members Hub!



We've got a Members Hub where you can find:

- A recap of your member benefits, alongside an FAQ section to help you understand them
- Information about upgrading your membership
- Exclusive membership content
- Member updates & details of upcoming member events

## Top tips to make the most of your membership:

- Collect your Cafe/Bar Vouchers from the Box Office
- Continue to opt into receiving post and email from us to make sure you are receiving our regular communication
- Purchase tickets during our priority booking window to maximise your ticket discounts (you can get increased ticket discounts on top of our Season Saver deals!)

Turn overleaf for more information on your membership benefits!

# Booking Tickets and Creating Your Online Membership Account

You can book tickets to performances at Theatre Royal Wakefield either online or by speaking to one of our lovely Box Office Assistants. To book online, visit [www.theatreroyalwakefield.co.uk](http://www.theatreroyalwakefield.co.uk) and log into your account. Then select the shows you want to see and choose your seat and any extras. Your discount will be applied automatically and will appear at the checkout.

If you have not booked online before, please complete the following steps to set up your account:

1. Click on the 'login' button at the top of the website page.
2. Enter your email address.
3. Click the 'reset here' button (next to 'forgotten your password').
4. An email will be sent to you, allowing you to create a password.
5. From then on, you will be able to use this password to login to our website.

## Booking Tickets during Season Onsale

We will notify you via email and post when we have a new season going onsale and the date that you can access tickets from. As a Circle Member you receive access to ticket sales 14 days before they go onsale to the general public. Once we have notified you that your onsale has begun, you can access tickets online to these new shows as long as you are **logged in to your member account**. Grace will also call you during this time to ask if you would like to book any tickets. Remember to book as soon as possible to secure the best seats in the house.

During priority booking, you can get your member discount on top of our Season Saver discounts. The Season Saver discount rewards you for booking multiple shows at once, in the same transaction: save 20% when you book five or more shows or 10% when you book three or four.\*

\*Season Saver discount is only valid on price bands A&B, subject to availability.

## Complimentary Programmes

As a Circle Member you receive a programme for our annual Wakefield Youth Music Theatre production and our Pantomime. We will send these out to you in the post on the opening night of the performance.

Remember to contact Grace with any questions, concerns or feedback - we always love to have a chat!



[development@theatreroyalwakefield.co.uk](mailto:development@theatreroyalwakefield.co.uk)



01924 334 115

Thank you for being a part of our wonderful community of Circle Members. Your support of the Theatre is truly invaluable and makes a huge impact both in the Theatre and within our local community.